Lay Counseling

EQUIPPING

CHRISTIANS

FOR A

HELPING

MINISTRY

SIANG-YANG TAN & ERIC T. SCALISE

Foreword by Dr. Tim Clinton
President, American Association of Christian Counselors

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A Biblical Model for Effective Lay Counseling

Table 1: Summary of a Biblical Model for Effective Lay Counseling

Basic View of Humanity	Basic View of Counseling	Basic Principles of Effective Lay Counseling
1. Basic psychological and spiritual needs include needs for security (love), significance	Somewhat inter- changeable with "psychotherapy"	The Holy Spirit's ministry as counselor is crucial—depend on Him.
(meaning/impact), and hope (forgiveness).		2. The Bible is a foundational and comprehensive (not exhaus-
2. The basic problem is sin, but not all emotional suffering is due to personal sin.		tive) guide for counseling. 3. Prayer is an integral part of biblical counseling.

Basic View of Humanity

Basic View of Counseling

Basic Principles of Effective Lay Counseling

- 3. The ultimate goal of humanity is to know and enjoy God and spiritual health.
- 4. Problem feelings are usually due to problem behavior and, more fundamentally, problem thinking—however, biological and demonic factors should also be considered.
- 5. There is a holistic view of persons—with physical, mental/emotional, social, and spiritual dimensions.

- 4. The ultimate goal of counseling is maturity in Christ and fulfilling the Great Commission.
- 5. Personal qualities of the counselor are important, especially spiritual ones.
- 6. Client's attitudes, motivations, and desire for help are important.
- 7. The relationship between counselor and client is significant.
- 8. Effective counseling is a process involving exploration, understanding, and action phases, with a focus on changing problem thinking.
- 9. Style or approach in counseling should be flexible.
- 10. Specific techniques or methods of counseling should be consistent with Scripture—cognitive-behavioral ones may be especially helpful, with qualifications.
- 11. Cultural sensitivity and cross-cultural counseling skills are required.
- 12. Outreach and prevention skills in the context of a caring community are important.
- 13. Crisis counseling is important.
- 14. Awareness of limitations and referral skills are also important.

Planning and Building a Dynamic Ministry of Lay Counseling

An Introduction

The Counseling Service at North Park Community Chapel

The Counseling Service at North Park Community Chapel exists to meet the spiritual and emotional needs of people in our congregation and in the larger community of London. It functions on a voluntary basis and should not be considered as a professional counseling service. As such, no fees are charged. The service aims to provide

- 1. friendship and fellowship on a one-to-one basis for those who may need someone to talk to;
- 2. counseling and supportive help for those who may be facing some life crisis or emotional/spiritual problems;
- guidance and growth experiences for those who may be searching for practical ways to grow spiritually and mature as a human person; and
- 4. referrals to professionals or appropriate agencies for those who may seek or need further help.

The Counseling Service operates within a biblical, Christian framework and exists to fulfill the scriptural injunctions to "carry each other's burdens" (Gal. 6:2) and to "love one another" (John 13:34–35). We do care about you and your needs. Call us or speak to us about an appointment. The service is open on Tuesdays and Wednesdays from 7:00 to 10:00 p.m.

Our telephone number is 555-555-555.

Let us introduce ourselves:

It is important to notice that many of us are not professional counselors, although we all have had some basic training in helping people with their needs or problems. We do care about you as a person and will spend time to talk and help as we are able to do so.

COUNSELING IS BY APPOINTMENT ONLY. To make an appointment, phone the chapel secretary Monday through Friday from 9:00 a.m. to 4:00 p.m. or phone the Counseling Service Tuesday or Wednesday from 7:00 to 10:00 p.m.

Telephone 555-500-5000

Lifeline—A Ministry of Crisis Care and Support

Don't Go through It Alone

In our day-to-day world, the pressures of life are becoming increasingly overwhelming for many of us. As if present struggles aren't enough, unresolved issues from the past can keep us from living fully. The good news is that you don't have to go through it alone.

How to Get Help

To contact a Lifeline caregiver, please call 555-500-5555 x500 and leave a message with your name and phone number. Someone will contact you within 24 hours.

What Lifeline Is

Lifeline is a caregiving ministry of Blue Ridge Community Church. The purpose of this ministry is to provide spiritual care, support, encouragement, and referral services in a safe and confidential manner. Support is typically on a short-term basis during times of significant need or crisis. While in the midst of crisis, a Lifeline caregiver can help bring clarity to the issues involved and define the priorities of care. At the conclusion of the initial care, Lifeline will assist with any needed transition to ongoing support. Lifeline caregivers are trained volunteers under the direction and general supervision of assigned staff members at Blue Ridge Community Church.

What Lifeline Is Not

Regardless of their education, training, licensure, or expertise, Lifeline caregivers do not function in a professional role and do not provide clinically oriented mental health treatment or therapy.

Areas of Caregiving:

Anxiousness/fear Finances/job stress
Broken relationships Marital/family conflict

Abuse Crisis of faith

Death/dying Loneliness/discouragement
Separation/divorce Whenever you find yourself
Addiction in crisis

"Do not fear, for I have redeemed you; I have summoned you by name; you are mine. When you pass through the waters, I will be with you; and when you pass through the rivers, they will not sweep over you. When you walk through the fire, you will not be burned; the flames will not set you ablaze. For I am the Lord your God, the Holy One of Israel, your Savior . . . you are precious and honored in my sight, and . . . I love you" (Isa. 43:1–4).

Selection of Lay Counselors

Selection Criteria from Cerling's Study

Number Percentage

	rereciringe	
26	17.4	Personal and spiritual maturity [printed response]
24	16.1	Interest in people [printed response]
22	14.8	Willingness to make a commitment to a counseling ministry [printed response]
17	11.4	Graduate level training in a professional field, MA or higher
11	7.4	Commitment to Christ as Savior and Lord [printed response]
8	5.4	Personal Integrity (i.e., dependability, reliability, standing in the community)
7	4.7	Certification by a professional organization, and/or state licensure
5	3.4	Counseling skills (i.e., empathy, acceptance, self-disclosure)
5	3.4	Value commitments (i.e., religious, moral, personal, social)
3	2.0	Ongoing supervision
3	2.0	Personal therapy
3	2.0	Training program within the counseling center
2	1.3	Clinical competence (directly stated; inferred in professional training and certification)
2	1.3	Continued personal growth

2	1.3	Continued personal growth
2	1.3	Recommendation by pastor and/or faith group
2	1.3	Stable marital relationship
1	0.7	Emotional and psychological stability as determined by MMPI and POI [Personal Orientation Inventory]
1	0.7	Interest in community and parish systems
1	0.7	Interview by executive director
1	0.7	Rich life experience and rewarding personal life
1	0.7	Transportation
1	0.7	Willingness to work for little, if any, financial compensation
1	0.7	Works well in group setting
149	100.1%	

Training of Lay Counselors

Required Readings

- Session 4: Personal Growth of the Counselor and Prevention of Burnout (for sessions 1–4: Collins, 1980, chaps. 1–4; or Collins, 1988, chaps. 1–5; or Collins, 2007, chaps. 1–7).
- Session 5: Depression (Collins, 1980, chap. 7; or Collins, 1988, chap. 8; or Collins, 2007, chap. 8).
- Session 6: Anger (Collins, 1980, chap. 8; or Collins, 1988, chap. 9; or Collins, 2007, chap. 10).
- Session 7: Anxiety (Collins, 1980, chap. 5; or Collins, 1988, chap. 6; or Collins, 2007, chap. 9).
- Session 8: Sexuality (Collins, 1980, chaps. 20–22; or Collins, 1988, chaps. 17–19; or Collins, 2007, chaps. 19–21).
- Session 9: Marital and Family Problems (Collins, 1980, chaps. 13–15; or Collins, 1988, chaps. 11, 27–30; or Collins, 2007, chaps. 28–32).
- Session 10: Spiritual Problems (Collins, 1980, chap. 29; or Collins, 1988, chap. 36; or Collins, 2007, chap. 41).
- Session 11: Referrals and Psychiatric Intervention.
- Session 12: Using Your Counseling Skills; Setting Up a Counseling Service in a Local Church.

Part 1:	Introductory and Personal Issues (Total time: 12 weeks or 36 hours)
Topics:	A Biblical Model for Effective Counseling; Lay Counseling in the Local Church; Critical Issues in Christian Counseling (including ethical and legal issues and the need for referral); Basic Counseling Skills and Overview of the Counseling Process; Some Useful Counseling Methods; Inner Healing; Personal Growth of the Counselor; Anxiety; Loneliness; Depression; Anger; and Guilt.
Required Reading:	Collins, 1988, chapters 1–10; Worthington, 1982; or Baldwin, 1988.
Recommended Reading:	Jay Adams, Ready to Restore: The Layman's Guide to Christian Counseling (Baker, 1981), The Christian Counselor's Manual (Baker, 1973), A Theology of Christian Counseling: More Than Redemption (Zondervan, 1979); Samuel Southard, Theology and Therapy: The Wisdom of God in a Context of Friendship (Word, 1989); Ray Anderson, Christians Who Counsel: The Vocation of Wholistic Therapy (Zondervan, 1990); William Backus and Marie Chapian, Telling Yourself the Truth (Bethany House, 1980); William Backus, Telling the Truth to Troubled People (Bethany House, 1985); Lawrence Crabb, Effective Biblical Counseling (Zondervan, 1977), Understanding People (Zondervan, 1987), Inside Out (NavPress, 1988); and David Seamands, Healing of Memories (Victor, 1985).
Part 2:	Singleness, Marriage, and Developmental Family Issues (Total time: 12 weeks or 36 hours)
Topics:	Singleness, Choosing a Marriage Partner, Premarital Counseling, Marital Problems, Pregnancy Issues, Family Problems, Divorce and Remarriage, Child Rearing and Parental Guidance, Adolescence, Young Adulthood, Middle Age, and the Later Years.
Required Reading:	Collins, 1988, chaps. 11–15 and 24–30; Norman Wright, Marital Counseling: A Biblical Behavioral, Cognitive Approach (Harper & Row, 1981); or Everett Worthington, Marriage Counseling: A Christian Approach to Counseling Couples (InterVarsity, 1989); or Deloss Friesen and Ruby Friesen, Counseling and Marriage (Word, 1989); and G. A. Rekers, Counseling Families (Word, 1988).
Recommended Reading:	Lawrence Crabb, The Marriage Builder: A Blueprint for Couples and Counselors (Zondervan, 1982); Keith Olson, Counseling Teenagers: The Complete Christian Guide to Understanding and Helping Adolescents (Group, 1984); and Norman Wright, Premarital Counseling: A Guidebook for the Counselor (Moody, 1981).

Part 3:	Sex and Interpersonal Issues and Other Issues (Total time: 12 weeks or 36 hours)
Topics:	Interpersonal Relationships, Sex Apart from Marriage, Sex within Marriage, Homosexuality, Violence and Abuse, Inferiority and Self-Esteem, Physical Illness, Grief, Mental Disorders, Alcoholism, Addictions, Financial Counseling, Vocational Counseling, Spiritual Issues, Other Problems, Counseling the Counselor.
Required Reading:	Collins, 1988, chaps. 16–23, 31–38; and William Backus, <i>Telling the Truth to Troubled People</i> (Bethany House, 1985).
Recommended Reading:	William Backus and Marie Chapian, Why Do I Do What I Don't Want to Do? (Bethany House, 1984); Ed Wheat and Gaye Wheat, Intended for Pleasure: Sex Technique and Sexual Fulfillment in Christian Marriage, rev. ed. (Revell, 1981); Clifford and Joyce Penner, The Gift of Sex: A Christian Guide to Sexual Fulfillment (Word, 1981); and John White, Eros Defiled: The Christian and Sexual Sin (InterVarsity, 1977).

Evaluation of Lay Counselors

Counselor Training Program Questionnaire (CTPQ)

1.	How much do you know about counseling ?										
	0	10	20	30	40	50	60	70	80	90	100
	Nothir	ng at all				Some					A lot
2.	How	much d	lo you k	now a	bout Ch	ristian	counse	ling?			
	0	10	20	30	40	50	60	70	80	90	100
	Nothir	ng at all				Some					A lot
3.	How	compet	ent do y	you thi	nk you	are in c	ounseli	ng?			
	0	10	20	30	40	50	60	70	80	90	100
	Not co	mpeten	t at all		Modera	tely con	petent		7	ery com	petent
4.	How	confide	nt or ce	rtain a	re you o	of your o	compete	ence in	counse	eling?	
	0	10	20	30	40	50	60	70	80	90	100
	Not co	nfident	at all		Modera	ately cor	ıfident			Very co	nfident
_				1.	. •				4		
5.	How	compet	ent do y	you thi	nk you	are in (Christia	n coun	seling		
	0	10	20	30	40	50	60	70	80		100
	Not co	mpeten	t at all		Modera	tely con	petent		7	ery com	petent
	* *	C 1				C			C1 ·		
6.			nt or ce	rtain a	re you o	of your o	compete	ence in	Christ	ıan	
	couns	•									
	0	10	20	_		-		70	80	90	100
	Not co	nfident	at all		Modera	ately cor	ifident			Very co	nfident

Ethics, Liability, and Pitfalls

ETHICAL STANDARDS

ES1–000: A Judeo-Christian Worldview—Practicing through Faith and Values

ES1–100: Compassion in Christian Counseling—A Call to Servanthood

ES1–200: Competence in Christian Counseling—A Call to Excellence

ES1-300: Consent in Christian Counseling—A Call to Integrity

ES1–400: Confidentiality in Christian Counseling—A Call to Trustworthiness

ES1–500: Cultural Regard in Christian Counseling—A Call to Dignity

ES1-600: Case Management in Christian Counseling—A Call to Soundness

ES1–700: Collegiality in Christian Counseling—A Call to Relationship

ES1-800: Community Presence in Christian Counseling—A Call to Humility

Use of Technology and Technology-related Applications

ES2-000: Additional Ethical Standards in the Use of Technology

ES2–100: Core Ethical Standards in the Use of Technology

Additional Ethical Standards for Licensed and Professional Christian Counselors

ES3-000: Fees, Client Billing, and Financial Relationships

ES3–100: Third-party Payers and Managed Care Entities

ES3-200: Testing, Assessment, and Clinical Evaluation

Additional Ethical Standards for Pastoral and Lay Christian Counselors

ES4–000: Definitions and Roles of Pastors and Pastoral Counselors

ES4–100: Definitions and Roles of Lay Caregivers and Non-ordained Ministers

Standards for Resolving Ethical-legal Conflicts

ES5-000: Base Standards for Ethical Conflict Resolution

ES5-100: Resolving Conflicts with Employers and Colleagues

ES5-200: Resolving Professional and Organizational Conflicts

ES5-300: Resolving Conflicts with the State and Its Laws

To review and or download an electronic copy of the complete 2014 AACC Christian Counseling Code of Ethics, please go to http://www.aacc.net/about-us/code-of-ethics/.

APPENDIX A

Lay Counselor Application Form

Thank you for your interest in pursuing training and volunteer caregiving a Lay Counseling Ministry at Church. Pleasured and print all information that is requested in a legible manner or model. N/A if not applicable.								
I. DEMOGR	APHIC IN	FORMATIC	NC					
Last Name	First	Name	Middle I	nitial				
Home Address								
City State Zip								
Cell Phone	Hom	e Phone						
Email Address								
Current Stat	^t us							
□ Single □ Engaged	☐ Married	□ Divorced	□ Widowed	□ Separated				
Occupation								
Present Employer	Positi	on Title						

Address			
City		State	Zip
Work Ph	none	Superviso	or
□ Full-	Time I	☐ Part-Time	
How lo	ng at currer	nt job: years	months
-	e contact yo ease explain	-	oyer for a reference? Yes, No,
II		_ CHURCH	INVOLVEMENT
Sunday Sunday	School C Service C	l Yes □ No :	frequency frequency frequency Church, serving, and/or participating?
A. Do	you speak a ∕es □ No	any language(s) o	ORMATION other than English (including sign language)? ist eling/caregiving on a professional or ministry
basi	-	provided counse	enng/caregiving on a professional or ministry
□ Y	es □ No	If yes, how lon	ng, where , and in what capacity?

C.	Populations you have prior experience with (Please check all that apply):									
	□ Child		nts	□ College-Age		Adults	□ Elderly			
D.	Formal	and Informal Educ	atio	on and Training						
	List the	most recent acader	nic/	ministry training p	rogr	ams you h	ave attended.			
	Year	Academic/Trainin Certification Area	Со	Completed						
E.	Areas of	f Counseling/Minis	stry	Experience						
		n education, trainir	·	and ministry or clini	ical e	experience	, please check			
		D/ADHD		Addictions		□ Adopti	on Issues			
	☐ Alcol	nolism		Anger Management	t	☐ Anxiet	y			
	☐ Bipo	lar Disorder		Career Counseling		☐ Child A	Abuse			
	☐ Chro	nic Pain		Coaching		□ Codep	endency			
	☐ Com	passion Fatigue		Conflict Resolution	1	☐ Crisis I	ntervention			
	☐ Cutti	ing/Self-Injury		Dementia/Alzheime	er's	☐ Depres	ssion			
	☐ Deve	lopmental Disorders	s \square	Dissociation		☐ Divorc	e Recovery			
	☐ Dom	estic Violence		Eating Disorders		☐ Financ	ial Issues			
	☐ Geno	ler Identity Issues		Grief and Loss		☐ Infidel	ity			
	☐ Learn	ning Disabilities		Marital Conflict		☐ Media	tion			
	□ Men'	s Issues		Missionary Issues			ve/Compulsives			
	☐ Occu	ılt/Cults		Parenting Issues		☐ Pastors	/Ministers			
	☐ Perso	nality Disorders		Phobias		☐ Physica	al Disabilities			

	 □ Post-abortion Syndrome □ Premarital □ Sexual Abuse □ Singles □ Suicide □ Other (please specify) 	□ Psychological Assessment□ Sexual Addiction□ Spiritual Warfare□ Women's Issues	☐ Pregnancy Issues ☐ Rape Recovery ☐ Sexual Dysfunction ☐ Stress and Burnout
F.	Availability		
	☐ Daytime ☐ Evenings	☐ Weekends	
	Are you available a minimu □ Yes □ No	um of 2–3 hours per week fo	or ministry?
IV.	SPIRITUAL ORIENT	TATION AND PRAC	CTICE
spi and not	nether we are devoted believe ritual story. Please take a few If feelings on the following te that during the interview cuss your spiritual journey a	v moments to briefly descri questions. Attach more pa v process you will have add	be your spiritual beliefs ages if necessary. Please
A.	Who is Jesus Christ?		
B.	How does a person become	e a Christian?	
C.	Describe your beliefs abou	t the Bible.	

How would you incorporate God's Word and spiritual practices and
disciplines in your caregiving activities (e.g., prayer, Scripture reading,
fasting, meditation, worship, solitude)?

V. PERSONAL REFERENCES

Please use the attached reference forms to provide three references. Completed forms should be placed in an envelope, sealed, and signed across the back flap by the person giving the reference. Attach the three envelopes to this application form. A minimum of two references should be from _____ Church, and all should meet the following criteria:

- Be at least 21 years of age.
- Has preferably known you for at least one year.
- Is not related to you.
- Has a definite knowledge of your character.

VI. ATTESTATION

The following statements require your attestation (affirming each one to be true to the best of your knowledge). Please be sure to respond to each section that directly pertains to you. A Yes or No response will not necessarily disqualify you from training or ministry opportunities.

Christian Personal Testimony

The foundation to all ministry and identity as a volunteer Christian lay counselor/caregiver, is a living, vibrant, and personal relationship with Jesus Christ. Please respond to the following items by checking the appropriate box:

att	I have read the Church Doctrinal and Mission Statement and hereby est that I am in full agreement with their tenets.
	☐ Yes ☐ No ☐ Unsure (please explain)
A.	I attest that I am a true believer in Jesus Christ; that I have accepted His atoning work of salvation on the cross for the forgiveness of my sins; that I have personally accepted Him as my Savior and Lord; and that as a result of my confession, I have been born again by His Holy Spirit to a new life in Christ.
	☐ Yes ☐ No ☐ Unsure (please explain)
B.	Have you ever been charged with or convicted of any misdemeanor or felony other than minor moving violations in a vehicle? □ Yes □ No
	If Yes, please explain briefly here and then <i>attach a separate paper</i> (no more than two pages) to describe in detail the case and its disposition.
in	ffirm and attest by my signature below that I have answered all the questions the application truthfully and with full disclosure, and I have attached requested supporting documentation.
Ap	plicant Signature Date

APPENDIX B

Lay Counselor Application Reference Forms

Name of	Applicant (please print clearly):
at givers wh foundation identify a the highe	ve named applicant is applying for volunteer ministry with by the content of the purpose of is a network of lay Christian care no are capable and trained, and with a strong and authentic Christian on to their ministerial service. The purpose of is to and assist the hurting, as well as recognize Christ followers who can offer est quality of care to those they serve. As a personal reference, we are asking to the purpose of this applicant's qualifications.
Name of	Reference:
	ation/Church (if applicable):
	(<u> </u>
(Street)	(City) (State) (Zip)
Phone:	Work: () Home: () Cell: ()
Email: _	
	ng and in what capacity have you known the applicant? Months

Please rate the applicant on the following characteristics using the descriptions provided below. Please check only one box for each characteristic.

		Exceptiona	Above Averag	Averag	Below Averag	Unsur
1.	Demonstrates a positive and authentic relationship with Jesus Christ.					
2.	Reflects a commitment to ongoing growth in his/her personal and spiritual life.					
3.	Demonstrates kindness and compassion, and takes initiative in showing care to others.					
4.	Has a willingness to address his/her own mistakes and accepts accountability to others.					
5.	Has a reputation for being a person of ethical integrity, moral character, and spiritual maturity.					
6.	Demonstrates the ability to effectively guide and direct others when in a position of leadership.					
7.	Has effective relational/"people" skills and is able to set appropriate boundaries.					

I recommend		_ (check one):			
Highly	Moderately	With Reservation			
Signature:		Date:			

If you would like to add any additional comments, feel free to write on the back of this page or attach a separate letter. Please put the completed reference form (and other comments) in a *sealed envelope* with your *signature across the back flap* and return to the applicant. Thank you for your participation.

APPENDIX C

Post-counseling Questionnaire—Client Form

Your name:

you res is t	e following ratin or counseling exp ults of your coun the only way we operation and assi	perience. We seling. Plea can improv	e are intereste se be open an re our service	ed in your ad honest s. Thank	perceptions re in your assessn	garding the nent, as this		
Th	e first three items	s should be	rated on the f	following (6-point scale:			
	1	2	3	4	5	6		
]	Extremely Poor	Poor	Adequate	Good	Very Good	Superb		
	 How would you rate the overall success of your counseling? How would you rate your overall satisfaction with the results of your counseling? How would you rate the overall amount of improvement that has occurred as a result of your counseling? 							
	ase answer the fo		=	arking <i>one</i>	option for eac	ch question.		
4.	To what extent have your complaints or symptoms that brought you to counseling changed as a result of the counseling provided?							
	(1) Completely ((3) Considerably(5) Not at all			vhat impro				

5.	How much do you	. How much do you feel you have changed as a result of the counseling provided?							
	(1) A great deal (2) (4) Very little ((3) Somew	vhat					
6.	How strongly would close friend with en	-	_	vith your counselor to a					
	(1) Strongly recomr(3) Recommend bu(5) Advise against			recommend not recommend					
7.	On the whole, how	do you feel you a	are getting alo	ng now?					
	(1) Extremely well(4) Neither well not(7) Extremely poorl	r poorly (5) Fa	•	(3) Fairly well(6) Very poorly					
8.	How well do you fee	el you are dealing v	with any unres	olved or new problems now?					
	(1) Very adequately(3) Neither adequate(5) Very inadequate	ely nor inadequa		ly adequately newhat inadequately					
9.	How much in need	of further counse	eling do you f	eel now?					
	(1) No need at all(4) Considerable need	(2) Slight noted (5) Very gre		Could use more					
10	.How helpful do you	ı feel your counse	lor was to you	?					
	(1) Completely help(4) Somewhat help			(3) Pretty helpful(6) Not at all helpful					
11	.How competent do	you feel your cou	nselor was?						
	(1) Completely com(4) Somewhat comp(6) Not at all comp	petent (5) Sl	ery competent ightly compet	e (3) Pretty competent					

12. How sincere do you feel you	ur counselor was?	
(1) Completely sincere(4) Somewhat sincere	(2) Very sincere(5) Slightly sincere	
13. How likable do you feel yo	ur counselor was?	
(1) Completely likable(4) Somewhat likable	(2) Very likable(5) Slightly likable	•
14. How interested do you feel	your counselor was?	
(1) Completely interested(4) Somewhat interested	•	•
Your counselor:		
Date:		

APPENDIX D

Post-counseling Questionnaire— Counselor Form

Your name:				
Client's name:				
In filling out the following item answers. If the outcome of the came manner, a poor or medio such. The first three items should	counseling ha	as been ex ng outcom	cellent, indicat e should also	te so. In th
1 2	3	4	5	6
Extremely Poor Poor	Adequate	Good	Very Good	Superb
 1. How would you rate th 2. How would you rate th his/her counseling? 3. How would you rate th experienced as a result of 	e client's over	all satisfac	ction with the provement the	results of
Please answer the following que (Circle the answer that best appl		rking <i>one</i>	option for eac	ch question
4. To what extent have the clien her to counseling changed as	-			ıght him/
(1) Completely disappeared(3) Considerably improved(5) Not at all		at improv		

	provided?						
	(1) A great deal (4) Very little	(2) A fa (5) No	air amount t at all	(3) So1	newhat		
6.	On the whole, how d	o you fe	eel the client is	getting	along no	w?	
	(1) Extremely well(4) Neither well nor p(6) Very poorly	poorly	(2) Very well(5) Fairly poo(7) Extremely		(3) Fairl	y well	
7.	How well do you feel problems now?	the clie	nt is dealing w	ith any	unresolv	ed or n	ew
 (1) Very adequately (2) Fairly adequately (3) Neither adequately nor inadequately (4) Somewhat inadequately (5) Very inadequately 						ately	
8.	How much in need o	f furthe	r counseling d	o you fe	el the cli	ent is?	
	(1) No need at all (2) Slight need (3) Could use more (4) Considerable need (5) Very great need						
(Be	Finally, please give two ratings for each of the following items. The first (Beginning) is for your sense of where the client stood at the beginning of counseling. The second (End) is for his/her standing at termination.						
9.	The degree of persona	ıl integr	ation or psych	ological	health o	f the cli	ent:
	1 2 3 Highly Disorganized	4 O _I	5 otimally Integra	6 ted		8 ely Orga	9 anized
	Beginning	End _					
10.	. The life adjustment o	r social/	vocational fun	ctionin	g of the c	lient:	
	1 2 3 Low	4	5	6	7	8	9 High
	Beginning	End _					

5. How much do you feel the client has changed as a result of the counseling

APPENDIX E

Sample Lay Counseling Forms

SAMPLE FORM 1. CARE RECEIVER WELCOME LETTER

Care Receiver Welcome Letter ABC Lay Counseling Ministry Address and Phone Number

Dear Care Receiver.

We are grateful you have contacted ______ Lay Counseling Ministry, and we look forward to helping you navigate through this crisis in your life. You will soon be contacted by the caregiver who has been prayerfully assigned to help support and work with you. We continually seek God's guidance in which caregivers to match with those who contact _____ for help. Your caregiver will schedule a first meeting with you on a day and time that is convenient for both of you.

We know God can use even this difficult time to help you grow spiritually and draw you closer to Him. This is very important to your recovery and healing, and your caregiver's desire is to guide you forward in that direction. However, the journey is often not an easy one and will require commitment on your part. So we thought it would be helpful to let you know a little more about what to expect from caregiving, including your role in the process.

- Your caregiver may give you homework assignments to complete between your scheduled meetings. The completion of any homework assignments is vital to your recovery and healing and shows your investment in the process.
- 2. Your caregiver will schedule meeting times with you and make the appropriate reservations for a room at the church building or [location]. We ask that you keep all scheduled appointments, and if you are not able to attend, call your caregiver in advance to reschedule. Please respect

- your caregiver's time that he/she has committed to you. Caregivers are volunteers who devote themselves to you and to this ministry.
- 3. If your caregiver feels that you are not following through with your part of the helping process, he or she may discontinue the caregiving. Our desire is to see caregiving through to a mutually agreed closure, but if you are not committed to the process, we may have to conclude the caregiving and make an appropriate referral.

We are confident that you can find healing, especially as you and your caregiver invite Christ into your time together. Our ministry team will continue to lift you up in our prayers.

With warm regards and God's blessings, Signature

SAMPLE FORM 2. INTAKE AND PERSONAL HISTORY FORM

Personal History
ABC Lay Counseling Ministry
Address and Phone Number

	ame of Client:ate of Birth:
١.	PRESENTING PROBLEM(S)
A.	Describe the reason(s) you are seeking lay counseling.
В.	What do you think your family/spouse or significant other feels is the reason lay counseling may be needed?

C.	Have you had any previous treatment and/or counseling? If so, where? When? With whom? How long? Is there any history of suicidal thoughts or gestures?
D.	Do you have any medical conditions for which you are taking medication or being treated? (List medications/attending physicians.)
	FAMILY HISTORY AND ENVIRONMENT NCLUDING STEPFAMILIES)
A.	Who do you currently live with? For how long? Describe these relationships if any.
В.	Describe your relationship with your family of origin (the family you grew up with). Were either of your parents divorced? If so, how old were you at the time? What is/was the home environment like (e.g., calm, chaotic, abusive, etc.)?
C.	How are/were disagreements resolved in your family of origin? How is/was anger or aggression displayed? Who handles(ed) discipline? What form of discipline is/was utilized?

,	W/h - x : - x h i - m : C m h : i h
	What is the significant psychiatric, substance abuse, or medical history of your family of origin?

Occupation Where Living Education Level How Related to Client Marital Status Age Sex M/F Parents/Siblings (Name)

Occupation					
Where Living Education Level					
Where Living					
Marital Status					
Sex M/F					
Age					
Children by Spouse(s)					
Spouse/ Significant Other(s)					

III. DEVELOPMENT AND CHILDHOOD HISTORY

Infancy through Elementary School. Describe any developmental problem during this period (e.g., speech, walking, enuresis, etc.). Describe any health problems, hospitalizations, or treatment during this period. Did you have any of the normal childhood diseases? Were there any complications? Describe any major/traumatic events or disruptions in the family during this period.	Pregnancy period.	Pregnancy/Birth. Describe any problems or abnormal conditions during thi period.	
Describe any health problems, hospitalizations, or treatment during this period. Did you have any of the normal childhood diseases? Were there any complications? Describe any major/traumatic events or disruptions in the family during this			
Did you have any of the normal childhood diseases? Were there any complications? Describe any major/traumatic events or disruptions in the family during this	-	•	
Did you have any of the normal childhood diseases? Were there any complications? Describe any major/traumatic events or disruptions in the family during this			
Did you have any of the normal childhood diseases? Were there any complications? Describe any major/traumatic events or disruptions in the family during this			
Describe any major/traumatic events or disruptions in the family during this		ny health problems, hospitalizations, or treatment during this	
Describe any major/traumatic events or disruptions in the family during this			
Describe any major/traumatic events or disruptions in the family during this			
	-		
		ny major/traumatic events or disruptions in the family during this	

C.	Middle Years (Jr. High through High School). Describe major physical, relational, and/or emotional problems or hospitalizations/treatments during this period (including abuse).		
	uns period (merdanig abuse).		
	Describe any major/traumatic events or disruptions in the family during this period.		
D.	Young Adulthood to Present. Describe any major physical, emotional, and/ or relational problems or life events that were traumatic or disruptive during this period (including abuse).		
IV	DRUG AND ALCOHOL HISTORY		
Нa	ve you used alcohol? Yes No		
	·		
If Y	Ves, describe your usage (i.e., type, amount, frequency, and for how long).		
На	ve you ever used illicit drugs? Yes No		
If	es, describe your usage (i.e., drugs used, amount, frequency, and for how long).		

Have you abused prescriptions/over-the-counter drugs? Yes No
Describe your usage (i.e., prescriptions/medications used, amount, frequency, and for how long).
What methods of use were most common (i.e., oral, injection, inhalation, etc.)?
How did ethnic origin, age, gender or sexual orientation interact with any drug/alcohol use?
What were the daily activity patterns that tended to support the drug/alcohol uses
V. EDUCATION HISTORY
What is the highest level of education you completed?
What are/were your feelings about school, classes, and peer relationships?
Did you have any learning-related problems, learning-disabled classes, or traumatic events/stressors?

VI. PEER, SOCIAL, AND LEISURE HISTORY
Do you have close/intimate friendships? None 1–5 6–10 10+ How often do you talk or spend time with your friends? Are they supportive?
Describe the history of your friendships, church groups, social/cultural groups, gangs, etc.
Are/were these relationships healthy, or do/did they contribute to the problems you have experienced?
What types of social, recreational, or hobby-related activities do you participate in?
Do/did any of the above activities/interests contribute or relate to problems you have?

VII. MARITAL/SIGNIFICANT OTHER AND SEXUAL HISTORY

Marital status:
f married, spouse's name:
Dates of marriage:
Previously married? Spouse's name:
Dates of marriage:
Have you been married more than twice? How many times?
f not married, are you currently in a serious relationship? Yes No
f Yes, with whom? For how long?
What is your sexual orientation?
Do you use birth control? Yes No
Are you currently sexually active? Yes No
f Yes, with more than one partner? Yes No
What are your attitudes/beliefs about sexuality? What impact does this have in rour life?
f married or in a serious relationship, describe your relationship with your pouse or significant other (i.e., emotional, sexual, social, conflicts, level of communication, spirituality, etc.).
/III. RELIGIOUS AND SPIRITUAL INFLUENCE
Do you identify with a religion and/or spiritual group/church/community? Please lescribe.
Do you identify with a religion and/or spiritual group/church/community? Please

What is your perception of God?		
Describe any involvement with cults or the occult (including astrology, séances, tarot cards, palm reading, fantasy games, etc.).		
Describe your religious upbringing (i.e., church membership. attendance, youth groups, etc.).		
Describe any specific religious/spiritual values and beliefs you or your family adhere to.		
How did all the above influences affect your feelings of self-identity and need for approval?		
How do/did the above values contribute, if any, to you current situation or problems?		

IX. EMPLOYMENT HISTORY
Currently employed? Yes No How long? Place of employment: Duties/responsibilities:
Describe any other relevant employment history.
How long unemployed (if applicable)?
Describe your job motivation/satisfaction.
Describe any job-related stressors or factors.
Describe your relationship with your supervisor(s) and coworkers.

What are your current vocational pursuits or aspirations?	
Describe any financial stressors or factors. How do you manage your finance oudget, etc.?	es,
X. MILITARY HISTORY	
Have you ever served in the armed forces? Yes No What branch? How long did you serve?	
Highest rank achieved: Dates of service:	
Type of discharge:	
XI. LEGAL HISTORY	
Any charges pending? Yes No If Yes, nature of charges:	
Next court date: Where?	
Currently on parole or probation?	
Name of probation/parole officer?	
Describe any legal involvement (past or present) including with Child or Ad Protective Services.	dult

XII. STRENGTHS AND WEAKNESSES

Describe what you perceive to be your strengths and assets.		
Describe what you perceive to be your weaknesses or problem areas.		
XIII. GOALS AND EXPECTATIONS FOR LAY COUNSELING		
What problem(s) do you want to focus on during lay counseling?		
In what areas of your life do you feel like you want to see or need improvement?		
What are your expectations regarding lay counseling and the outcome?		
What expectations do your family members/significant other(s) have for lay counseling?		

Client Signature	Date		
Parent/Guardian Sign:	ature Date		

Parent/Guardian Signature Date

SAMPLE FORM 3. INFORMED CONSENT AND CARE AGREEMENT FORM

Consent and Care Agreement Form ABC Lay Counseling Ministry Address and Phone Number

THE NATURE AND PURPOSE OF THE ABC LAY COUNSELING MINISTRY

ABC is a caregiving ministry of	Church. The purpose of
this ministry is to provide spiritual care, support, encour	agement, and referral ser-
vices in a safe and confidential manner. Support is typic	cally on a short-term basis
during times of significant need or crisis. While in the	e midst of crisis, an ABC
caregiver can help bring clarity to the issues involved an	nd define the priorities of
care. At the conclusion of initial care, ABC will assist w	ith any needed transition
of ongoing support. ABC caregivers are trained voluntees	rs under the direction and
general supervision of assigned staff members at	Church.
Regardless of their education, training, licensure or exp	ertise, ABC caregivers do
not function in a professional role and do not provide of	clinically oriented mental
health treatment or therapy.	

CONFIDENTIALITY POLICY

All communications, records, and contacts with ABC caregivers will be held in strict confidence. Information may be released in accordance with the laws of [state] only when:

- the care seeker and/or guardian (if care seeker is under 18 years of age) signs a written release of information indicating informed consent to such release; or
- 2. the care seeker expresses serious intent to harm himself/herself or someone else; or
- 3. there is evidence or reasonable suspicion of abuse against a minor child, elder person 65 years or older or a dependent adult; or
- 4. there is evidence demonstrating a gross distortion of reality or the ability to function in normal daily routines; or
- 5. the ABC caregiver feels that counsel, assistance, and/or supervision may be required from the ABC leadership team.

If any of the conditions exist in 2, 3, or 4 above, the ABC caregiver may additionally seek out counsel, assistance, and direction from the pastors and elders of ______ Church. In all such cases, information is still held in strict confidence other than the personnel identified in this policy.

CONTACT INFORMATION

Please indicate the phone number(s) and/or email address(es) at which we have your consent to contact you:

Phone Number	Email Address		

SERVICE AGREEMENT

I/we, the undersigned care seeker(s) or guardian(s), have read, discussed as needed, and fully understand this *Consent and Care Agreement Form* and acknowledge that by signing below, I/we do agree with all consent and authorization statements that are given and confirm consent and authorization for use and/or disclosure of the confidential information described herein with the people and/or organizations named in this *Consent and Care Agreement Form*.

Care	Seelzer	Name	(Please	Drint)
Care	Seekei	rvanne	(Frease	riiiii)

Care Seeker Signature	Date
Guardian, If Client Is a Minor (Print)	Date
Guardian's Signature	Date
SAMPLE FORM 4. SESSION AND COMMUNICA	ATION NOTES
ABC Lay Counseling Session and Commi	unication Notes
Date you met/spoke with care receiver:	
Give a brief summary of the time together/	conversation:
Describe any significant concerns/issues that abuse, legal, violent behavior, etc.):	at surfaced (i.e., medical, suicide,
Describe any specific action steps you took	based on the time together:
Date for next session, or indicate if this was	s the final caregiving session:
Signature of Caregiver	Date

SAMPLE FORM 5. AFTERCARE PLAN

Aftercare Plan ABC Lay Counseling Ministry Address and Phone Number

Name of Care Receiver:

LIVING ARRANGEMENTS OF CARE RECEIVER
Recommendations:
MEDICATION FOLLOW-UP
Recommendations:
Name of Physician:
Address:
Phone Number:
MEDICAL/PHYSICAL FOLLOW-UP
Recommendations:
Name of Physician:
Address:
Phone Number:

PSYCHOTHERAPY/COUNSELING FOLLOW-UP

Recommendations:
Name of Therapist:
Address:
Phone Number:
SUPPORT GROUP FOLLOW-UP
Recommendations:
Contact Information:
VOCATIONAL/EDUCATIONAL FOLLOW-UP Recommendations:
Contact Information:
SPIRITUAL/PASTORAL RESOURCES AND FOLLOW-UP
Recommendations:
Contact Information:

OTHER (E.G., REHAB, LEGAL, FINANCIAL, ETC.) Recommendations: Contact Information: Miscellaneous Instructions/Recommendations: REFERRALS FOR ALTERNATIVE CARE Please check if applicable: □ Whether due to my own request, the unavailability of certain therapeutic services/ clinical expertise, incompatibility with my lay counselor, a conflict in values and beliefs, or any other stated reason, I am being given the following three referrals and their contact information for alternative care. I understand that it is my responsibility to follow up and make the initial contact with another counselor. 1. _____ Reason for referral request:

ATTESTATION AND SIGNATURE

The above aftercare plan and/or any referral(s) for follow-up have been thoroughly explained to me. I understand the recommendations, including any potential limitations, and have had the opportunity to discuss any questions or concerns I have with my lay counselor. I also understand that I have the right to refuse any and all recommendations for aftercare and follow-up.

Please check one of the following:	
	ng against the advice of my lay counselor.
☐ I am terminating lay counselin	ng with the approval of my lay counselor.
Care Receiver Signature	Date
Parent/Guardian Signature (if Minor)	Date
Lay Counselor	Date
SAMPLE FORM 6. CONSENT FOR RELEASE (Consent for Release of Information ABC Lay Counseling Ministry	OF INFORMATION FORM
Address and Phone Number	
I,, do hereby conse	ent and authorize ABCLay Counseling to:
work done by ABC Lay Counselin dependent's) counseling or other wo <i>following</i> :	ny dependent's) lay counseling or other ng to the following or discuss my (or my ork done by ABC Lay Counseling with the
1(Name of Person or Organizat	ion)
(Except for the Following Informa	ation)
2(Name of Person or Organizat	rion)
(Except for the Following Informa	ation)
☐ This consent is valid and is to be ac	ted on regarding the records of:
(Name of Care Receiver)	

This consent will terminate <i>without</i> receiver (or guardian in the case of a	-		y the care
or when:			
I understand that I have no obligate information and that I may revoke this of the noted individuals or organization dependent minor) and any persons who visions of law relating to the disclosure ABC Lay Counseling from all legal respectives authorization.	is conserons. I also may ha	nt at any time by info so waive, on behalf of we interest in this matt fidential information a	rming any myself (or er, all pro- and release
Client Name (Please Print)	Date	Client Signature	Date
Guardian If Client Under 18 (Please Print)	Date	Guardian Signature	Date
ABC Lay Counseling Representative	Date		