# Speaking to Teenagers

HOW TO THINK ABOUT, CREATE, & DELIVER EFFECTIVE MESSAGES



Doug FIELDS - Duffy ROBBINS



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#### **CHAPTER ONE**

## "The Stakes Have Never Been Higher"

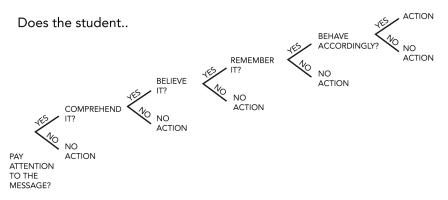


FIGURE 1-1 FROM MOUTH TO EAR TO HEART TO LIFE. THE OBSTACLES TO COMMUNICATION ARE REAL.

| 1                               | 2  | 3   | 4  |
|---------------------------------|--|---|--|
| Communication<br>Challenge      | What are we doing that might be leading studens to say "Yes"?  | What are we doing that might be leading students to say "No"?   | What could we do<br>to create a better<br>"Yes" environment? |
| EXAMPLE:<br>PAY ATTENTION       | Using media to gain attention; Incorporating student testimonies to grab interest; Trying to give attention to what part of the program leads into the message | Bad seating; some kids can't see very well; No relationships with students outside the meeting; All the adult leaders sit together in the back of the room. |  |
| PAY ATTENTION                   |  |   |  |
| UNDERSTAND<br>THE MESSAGE       |  |   |  |
| BELIEVE THE<br>MESSAGE          |  |   |  |
| REMEMBER THE<br>MESSAGE         |  |   |  |
| DECISION TO<br>HEED THE MESSAGE |  |   |  |
| TAKE ACTION<br>ON THE DECISION  |  |   |  |

FIGURE 1-2 DO A QUICK SURVEY OF YOUR COMMUNICATION ENVIRONMENT. (Unfortunately, speaking to teenagers is not as simple as "We talk, they listen.")

#### **CHAPTER TWO**

# Building Bridges That Connect

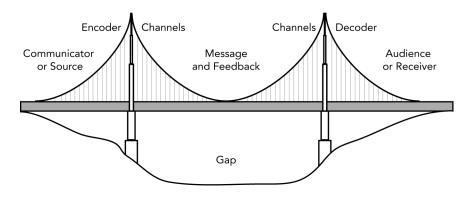


FIGURE 2-1 COMMUNICATION IS ABOUT BRIDGES AND GAPS.

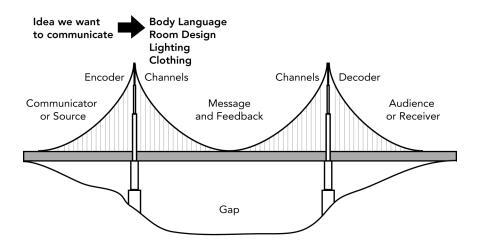


FIGURE 2-2 WE ALWAYS COMMUNICATE THROUGH MULTIPLE CHANNELS.

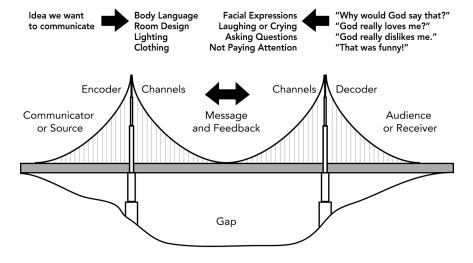


FIGURE 2-3 THE COMMUNICATION BRIDGE ALLOWS TRAFFIC FROM BOTH DIRECTIONS.

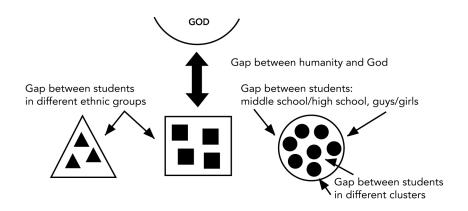


FIGURE 2-4 COMMUNICATING WITH TEENAGERS IS ABOUT BRIDGING GAPS.

#### CHAPTER FOUR

# Who You Are Speaks Louder Than What You Say

| Biggest Fear                   | Citing as Greatest Fear |
|--------------------------------|-------------------------|
| Speaking before a group        | 41%                     |
| Heights                        | 32%                     |
| Insects and Bugs               | 22%                     |
| Financial Problems             | 22%                     |
| Deep Water                     | 22%                     |
| Sickness                       | 19%                     |
| Death                          | 19%                     |
| Flying                         | 18%                     |
| Loneliness                     | 14%                     |
| Dogs                           | 11%                     |
| Driving/Riding in a car        | 10%                     |
| Riding in a car driven by dogs | 9%                      |
| Darkness                       | 8%                      |
| Elevators                      | 8%                      |
| Escalators                     | 5%                      |

FIGURE 4.1

## CHAPTER FIVE

# Listening to the Audience

| UI   | NIVERSAL HUMAN QUESTS  |           |
|--|--|-----------|
| Longing to know<br>and be known<br>Psalm 139;<br>1 Corinthians 13:1-7a | "How can I love and be loved? How do I relate to other people?"                | Community |
| Longing to know<br>who I am<br>Jeremiah 1:4-10,<br>1 Timothy 4:12      | "Who am I and who do I<br>want to be?"   | Character |
| Longing to know<br>why I am here<br>Ecclesiastes 1:2-10                | "What will I do with my life:<br>do I want my life to count<br>for something?" | Calling   |
| Longing to know God<br>Psalm 42:1-11                                   | Is there is a God, and does<br>God care about me?"                             | Communion |

FIGURE 5-1 THE FOUR UNIVERSAL HUMAN QUESTS

| HOSTILITY [permission not granted] | NEUTRALITY [permission, but no promises]            | ACCEPTANCE [permission granted] |
|------------------------------------|---|---------------------------------|
| Defiant                            | Curious   | Hungry to Hear                  |
| Disruptive                         | Willing to Listen,                                  | Eager to Learn                  |
| Unwilling to Listen                | but Noncommittal                                    | Teachable                       |
| Forced to Attend                   | Came for the Food,<br>Willing to Listen to the Talk |                                 |

FIGURE 5-2 STUDENTS MAY GRANT US (OR WITHHOLD FROM US) PERMISSION TO SPEAK INTO THEIR LIVES.

#### **ACTION CONTINUUM**

| HOSTILE   | BELIEVE AGAINST:<br>DON'T BUY IT<br>BUT NOT<br>HOSTILE | NEUTRAL       | BELIEVE FOR:<br>BELIEVE IT<br>BUT DON'T<br>BEHAVE IT | WILLING<br>TO ACT:<br>BELIEVE &<br>BEHAVE |
|-----------|--|---------------|--|---|
| Entertain | Inform   | Change Belief | Convince   | Move to Action                            |

#### MAIN EFFORT IS PERSUASION

FIGURE 5-3 IF WE UNDERSTAND WHERE STUDENTS ARE ON THE ACTION CONTINUUM, IT HELPS US SHAPE THE BEST COMMUNICATION APPROACH.

| HOSTILE   | BELIEVE AGAINST:<br>DON'T BUY IT<br>BUT NOT<br>HOSTILE | NEUTRAL       | BELIEVE FOR:<br>BELIEVE IT<br>BUT DON'T<br>BEHAVE IT | WILLING<br>TO ACT:<br>BELIEVE &<br>BEHAVE |
|-----------|--|---------------|--|---|
| Entertain | Inform   | Change Belief | Convince   | Move to Action                            |

MAIN EFFORT IS PERSUASION

| HOSTILE   | BELIEVE AGAIN<br>DON'T BUY IT<br>BUT NOT<br>HOSTILE | IST: | NEUTRAL       | BELIEVE FOR:<br>BELIEVE IT<br>BUT DON'T<br>BEHAVE IT | WILLING<br>TO ACT:<br>BELIEVE &<br>BEHAVE |
|-----------|---|------|---------------|--|---|
| Entertain | Inform  |      | Change Belief | Convince   | Move to Action                            |

#### MAIN EFFORT IS PERSUASION

FIGURE 5-5

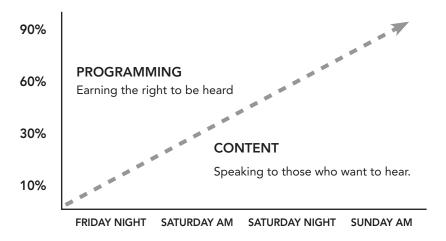


FIGURE 5-6  $\,\,$  PROGRAMMING FLOW CAN HAVE AN IMPACT ON HOW RECEPTIVE TEENAGERS ARE TO A MESSAGE.

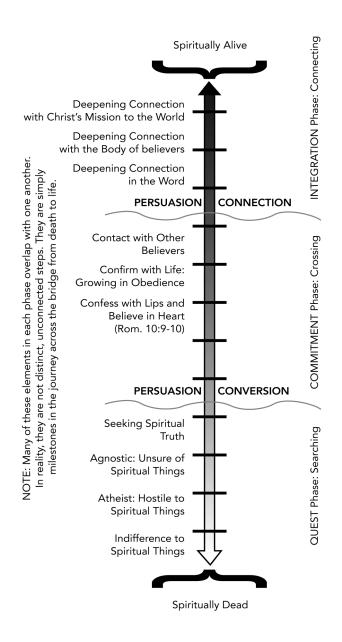


FIGURE 5-7. PEACE'S THREE PHASES OF SPIRITUAL RESPONSE HELP US TO EVALUATE THE SPIRITUAL MATURITY OF OUR STUDENTS SO WE CAN MEET THEM AT THEIR POINT OF NEED.

#### **CHAPTER SIX**

## A Good Message Starts with Thoughtful Planning and Careful Preparation

| 7TH/10TH GRADE         | 8TH/11TH GRADE      | 9TH/12TH GRADE  |  |  |
|------------------------|---------------------|---|--|--|
| BIBLE                  |                     |   |  |  |
| Gospels                | Letters of John     | Book of Acts  |  |  |
| Who Is Jesus?          | Romans              | The Holy Spirit   |  |  |
| What is a Christian?   | Who is God?         | Study of Nehemiah   |  |  |
| Genesis                | Study of Jeremiah   | Study of Jonah  |  |  |
| Study of David         | Study of Exodus     | 1 Timothy, 2 Timothy  |  |  |
| Study of Paul          | Study of James      | 1 Thes., 2 Thes.  |  |  |
| How to Study the Bible | Prayer              | Parables of Jesus   |  |  |
|                        |                     |   |  |  |
|                        | LIFE                |   |  |  |
| Peer Pressure          | Making Wise Choices | Knowing God's Will  |  |  |
| Dealing with           | Stewardship/Money   | Sex/Dating  |  |  |
| Temptation             | Drugs/Alcohol       | Lifestyle Evangelism  |  |  |
| Friendships            | Family              | Christian View of   |  |  |
| Self-Image             |                     | Marriage  |  |  |
|                        | BODY                |   |  |  |
| What is the Church?    | Worship             | Spiritual Gifts   |  |  |
| Body Life              | Caring for Others   | Mission   |  |  |
| Call to Service        | Church Membership   | Relationships<br>within the Body;<br>confrontation,<br>encouragement, etc |  |  |

FIGURE 6-1. LONG-RANGE CURRICULUM PLAN

#### **CHAPTER EIGHT**

# **S**tudy: Improve Your Content and Increase Your Confidence

# TEXTUAL TOPICAL Text suggests the topic. Topic suggests the text.

FIGURE 8.1

Speaker #1: Tom Topical is doing a five-week series on evangelism.

| Emphasis:<br>What is God's<br>story?                | Emphasis:<br>What is your<br>story?      | Emphasis:<br>How do you discover another's<br>story? | Emphasis:<br>How Jesus did 3-<br>story evangelism<br>(John 4) | Emphasis:<br>Body piercing<br>and other marks<br>of the Beast |
|---|--|--|---|---|
| WEEK #1   | WEEK #2                                  | WEEK #3  | WEEK #4   | WEEK #5   |
| Emphasis:<br>The Word Be-<br>came Flesh<br>(John 1) | Emphasis:<br>Wedding at Cana<br>(John 2) | Emphasis:<br>"You must be<br>born again"<br>(John 3) | Emphasis:<br>How Jesus<br>shared his faith<br>(John 4)        | Emphasis:<br>The healing at<br>Bethesda Pool<br>(John 5)      |

Speaker #2: Tammy Textual is doing a five week series on the first five chapters of John.

FIGURE 8-2. NOTICE THAT IN WEEK 4, BOTH THE TOPICAL MESSAGE AND TEXTUAL MESSAGE WILL SOUND PRETTY SIMILAR.

#### CHAPTER ELEVEN

# **C**onstruct: Organize and Pull It All Together

"There were two men in one city, the one rich and the other poor. The rich man had a great many flocks and herds..." (v. 1,2) "But the poor man had nothing except one little ewe lamb." (v. 3) "Now there came a traveler to the rich man..." (v. 4) Rather he took the poor man's ewe lamb and prepared it for the rich man..." (v. 4) "David burned with anger against the man..." (v. 5) "The man who did this deserves to die... because he did such a thing and showed no pity" (v. 5,6)"Nathan said to David.'You are the man" (v. 7)



FIGURE 11-2

| HOSTILE   | BELIEVE AGAINST:<br>DON'T BUY IT<br>BUT NOT<br>HOSTILE | NEUTRAL       | BELIEVE FOR:<br>BELIEVE IT<br>BUT DON'T<br>BEHAVE IT | WILLING<br>TO ACT:<br>BELIEVE &<br>BEHAVE |  |
|-----------|--|---------------|--|---|--|
| Entertain | Inform   | Change Belief | Convince   | Move to Action                            |  |

<sup>&</sup>quot;What is the babbler trying to say?" (v. 18) = Skeptical

FIGURE 11-3. PAUL FACED A TOUGH CROWD AT THE AREOPAGUS (ACTS 17:16-21).

<sup>&</sup>quot;He seems to be advocating foreign gods" (v.18) = Believe Against, but not Hostile

<sup>&</sup>quot;May we know what this new teaching is...?" (v.19) = Not Hostile, Closer to Neutral

<sup>&</sup>quot;Do you know any stories about baby sheep...?" = Did Poorly in Philosophy class

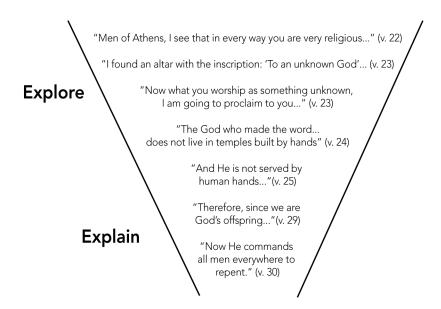


FIGURE 11-4. ACTS 17:22-31 AND THE INDUCTIVE BLUEPRINT.

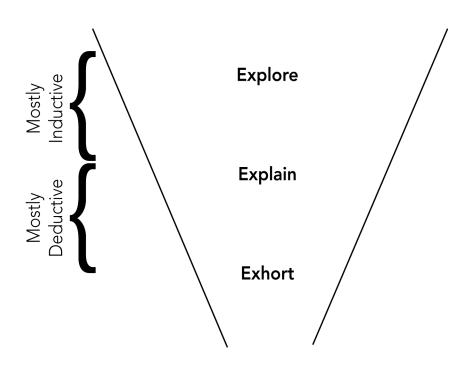


FIGURE 11-5. MOST MESSAGES WILL HAVE A BALANCE OF BOTH INDUCTIVE AND DEDUCTIVE COMMUNICATION.

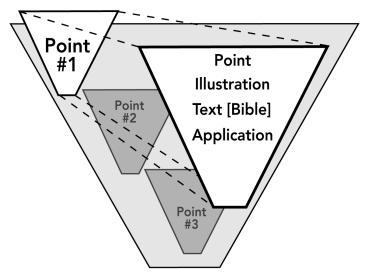


FIGURE 11-6, EACH POINT IN A LARGER MESSAGE SHOULD ALSO BE FUNNEL SHAPED.

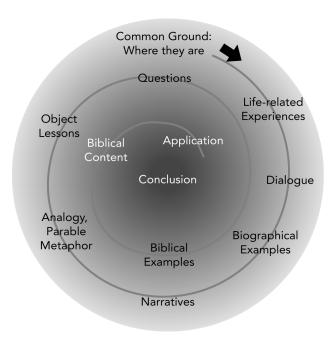


FIGURE 11-7. THE FUNNEL STRUCTURE ALLOWS FOR LOTS OF FLEXIBILITY SO YOU CAN BUILD YOUR TALK IN THE WAY THAT WORKS BEST FOR YOU.

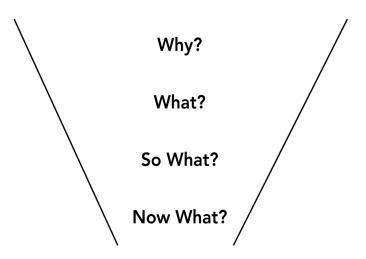
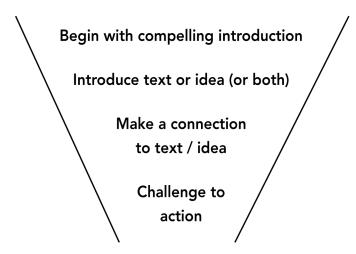


FIGURE 11-8



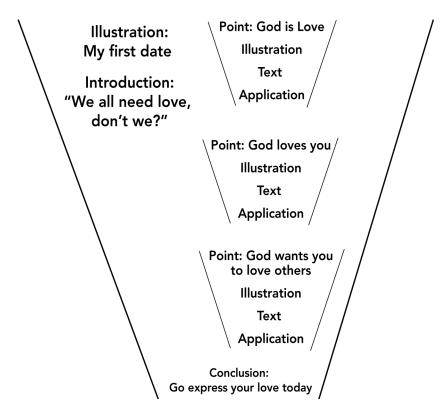


FIGURE 11-10

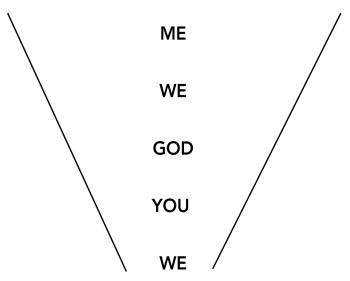


FIGURE 11-11

## CHAPTER TWELVE

## **K**eep Focused: Crafting for Clarity

#### My Focus Checklist

On this page we've listed the nine questions with their corresponding chapter numbers so you can reference the needed material later. On the next page, the same questions appear in a checklist format for you to photocopy and leave in the location where you're most likely to finish your prep.

- 1. Do I know the big-picture hurts and specific needs of my audience? (Chapters 2, 3, and 5)
- 2. Have I prayed for them? Do I have a spiritual burden and genuinely care that my students understand and apply this particular message? (Chapter 4)
- 3. Do I have a good grasp of the content I'll be teaching? (Chapters 5, 8, and 9)
- 4. Have I thought about how my content will connect and how it might matter to my teenage audience? (Chapters 2 and 5)
- 5. Do I have a clear, simple map for how I'll communicate my content? (Chapters 6, 9, and 12)
- 6. Do I have good illustrations, graphics, experiences, or exercises that will help me engage and connect to my audience? (Chapters 10)
- 7. Have I chosen the clearest, most powerful words? (Chapter 10)
- 8. Have I identified one main idea that I really want them to know when they get home? (Chapters 11 and 12)
- What's in my message that isn't essential? (i.e., What can I cut?) (Chapter 12)

## My Focus Checklist

| Do I know the big-picture hurts and specific needs of my audience?   |
|--|
| Have I prayed for them? Do I have a spiritual burden and genuinely care that my students understand and apply this particular message? |
| Do I have a good grasp of the content I'll be teaching?  |
| Have I thought about how my content will connect and how it might matter to my teenage audience?                                       |
| Do I have a clear, simple map for how I'll communicate my content?   |
| Do I have good illustrations, graphics, experiences, or exercises that will help me engage and connect to my audience?                 |
| Have I chosen the clearest, most powerful words?   |
| Have I identified one main idea that I really want them to know when they get home?  |
| What's in my message that isn't essential—i.e., What can I cut?  |

#### **CHAPTER THIRTEEN**

# Prep for Delivery: Making the Space Work for You

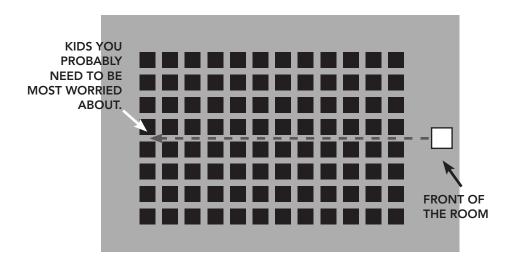


FIGURE 13-1. THIS ROOM IS SET UP DEEP; THE BACK ROW IS AS FAR AWAY FROM THE SPEAKER AS POSSIBLE; YOU MAY AS WELL MAIL THOSE STUDENTS YOUR TALK.

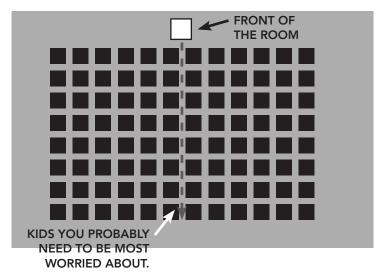


FIGURE 13-2

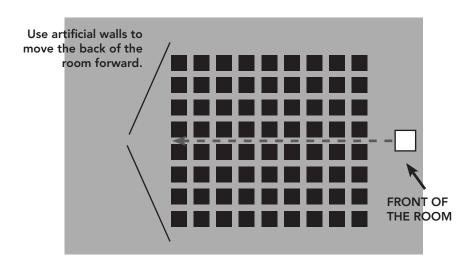


FIGURE 13-3 ARTIFICIAL WALLS WERE USED TO MAKE THE ROOM FEEL SMALLER.

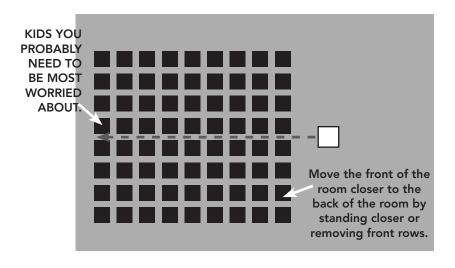


FIGURE 13-4 MOVE THE FRONT OF THE ROOM TOWARD THE BACK WALL TO MAKE THE ROOM FEEL SMALLER.

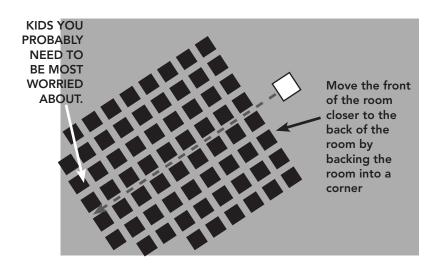
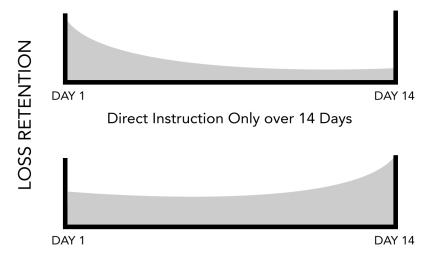


FIGURE 13-5 YOU CAN MAKE A ROOM SMALLER BY BACKING IT INTO A CORNER.



Direct Instruction Combined with Visual Aids over 14 Days

FIGURE 13-6. EFFECTS OF VISUAL AIDS ON STUDENT RECALL.

#### **CHAPTER FOURTEEN**

## The Wonder of Delivery: Speaking to Birth New Life

| Category of<br>Online Site | Avg. Viewing Time for 30-Second Online Video |
|----------------------------|--|
| Home Video                 | 22.5   |
| Technology                 | 22.2   |
| Music                      | 22.1   |
| Theatrical                 | 21.4   |
| Travel                     | 21.2   |
| Consumer                   | 21.2   |
| Automotive                 | 21.0   |
| Gaming                     | 20.5   |
| Television                 | 20.0   |
| Financial                  | 19.0   |

FIGURE 14-1. OURS IS NOT A CULTURE THAT ENCOURAGES LONG, FOCUSED THOUGHT. THERE ISN'T MUCH TIME TO MAKE THE POINT.

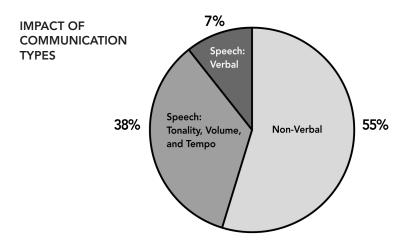


FIGURE 14-2. RESEARCH DEMONSTRATES THAT OUR ACTIONS REALLY DO SPEAK LOUDER THAN OUR WORDS.

| MARKS OF<br>ORAL STYLE   | EXAMPLES OF<br>WRITTEN STYLE   | EXAMPLES OF<br>ORAL STYLE  |
|--|--|--|
| Conversational   | "As was mentioned earlier"   | "It's like we said a few<br>minutes ago"   |
| Sounds the way you normally speak  | "One cannot avoid people with this characteristic"                               | "It's really tough to avoid<br>people like that"   |
| More personal  | "A hypothetical case in point might be a situation where government"             | "Imagine this. Let's say<br>Uncle Sam"   |
| Uses mostly contractions except for emphasis                                       | "It is not"  | "It isn't"   |
| Descriptive language is awesome, but it has to sound like you, and not Jane Austen | "The azure hues of a<br>wondrous sky bedecked with<br>the jewel of a golden orb" | "A beautiful, blue sky,<br>with a blazing sun"   |
| Keep the dialogue in second person (I-You) instead of third person.                | "People who say such things are often accused of heresy"                         | "Now, I know some of<br>you kids think that last<br>statement smacks of<br>Sabellianism" |

FIGURE 14-3. WRITE OUT YOUR TALK THE WAY YOU'D SPEAK IT; DON'T SPEAK YOUR TALK THE WAY YOU MIGHT WRITE IT.